

REMARKS

In an Office Action dated May 5, 2009, the Examiner rejected claims 1-9, 12-24, and 27-30 under 35 U.S.C. § 103(a) over U.S. Patent No. 6,703,946 to Flick in view of U.S. Patent No. 6,006,100 to Koenck and claims 10-11, 25-26, and 31 under 35 U.S.C. § 103(a) over Flick in view of Koenck in further view of U.S. Patent No. 5,918,172 to Saunders.

Claims 1-30 have been canceled, and claim 31 has been amended to recite a hub in permanent, wireless communication via a cellular telephone tower with a private network, the hub communicating information from the position determination device, the subsystem indicator, and the mobile communication device to the remote private network, and directing the service vehicle to a subsequent service call based on the information received by the private network from the hub.

This application is in condition for allowance, and such action is respectfully requested. If the Examiner has any questions or comments, he is invited to telephone the undersigned. A Petition for Extension of Time of one month is filed herewith. The Commissioner is hereby authorized to charge any fees, which may be required, or credit any overpayment, to Deposit Account Number 50-3797.

Respectfully submitted,

/timothy g newman/

Timothy G. Newman; Reg. No. 34,228
LARSON NEWMAN & ABEL, LLP
5914 West Courtyard Drive, Ste. 200
Austin, Texas 78730
(512) 439-7100 (phone)
(512) 439-7199 (fax)

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